



FB180
PHASE: FIRST STORE
SUCCESS

OWNER: CONSULTING

150

180



1ST STORE

FB180: PHASE 150 1ST STORE SUCCESS

Owner: Consulting

1 VERSION CONTROL

1.1 DOCUMENT HISTORY

Version	Amendment Description	Date	Author
1.0	Initial overview version	19/06/2019	Craig Neal

2 INDEX

CONTENTS

- 1 VERSION CONTROL 2
- 1.1 DOCUMENT HISTORY 2
- 2 INDEX..... 2
- 2.1 INTRODUCTION 3
- 2.2 GLOSSARY OF TERMS 3
- 2.3 FB180 INFINITY LOOP 4
- 3 PHASE 150 - FIRST STORE SUCCESS 4
- 3.1 APPLICABLE TIERS 4
- 3.3 ORACLE OBJECTIVES..... 4
- 3.3 FBGBU OBJECTIVES 5
- 3.4 FBGBU PROCESS FLOW 5
- 3.5 PHASE SLAs & KPIs 5
- 3.6 OUTPUT CHECKLIST..... 5
- 3.7 USEFUL LINKS 5
- 3.8 TRAINING 6

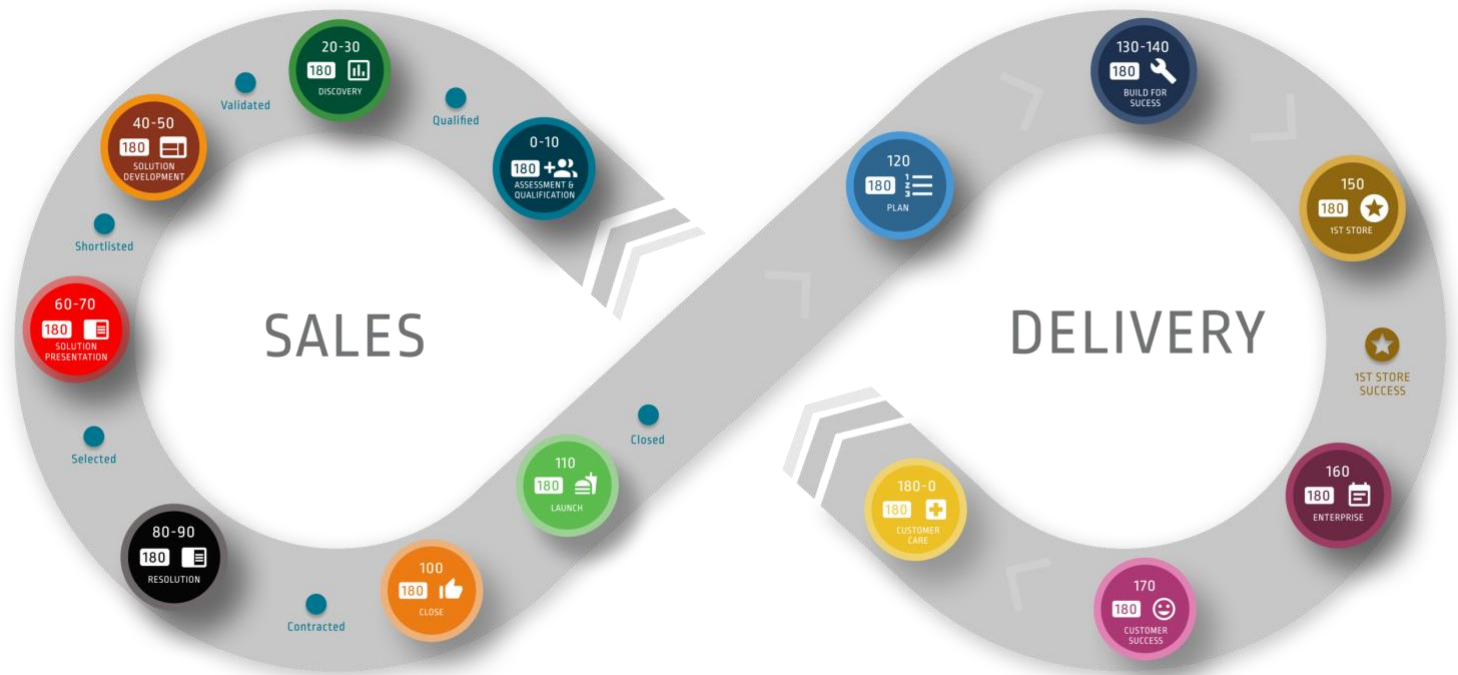
2.1 INTRODUCTION

Welcome to the Consulting Solution Integration Phase, which is Phase 140 of the Food & Beverage 180 portal. This phase concentrates on all the processes necessary integrate the solution into the customers systems, hardware and infrastructure via in scope requirements. This phase ensures customer’s solution is integrated and tested end to end for full capacity. Project Stakeholders on both the Oracle and the Customer side are involved in discussions surrounding functional solution integration and recommendations for end to end testing. The Oracle Consulting Project Manager, along with Solution Engineers, and other Implementation Consultants lead the customer through the solution integration phase.

2.2 GLOSSARY OF TERMS

Acronym	Type	Definition
OMA	Document	Oracle Master Agreement
C2A	Process	Click to Accept
CEMLI	Document	Configuration, Extension, Modification, Localization, and Integration
DAS	Application	Deal Approval System
OD	Document	Order Document
POEF	Document	Purchase Order Exemption Form
PO	Document	Purchase Order
OIP	Application	Order Information Portal (Lite)
SLA	Document	Service Level Agreement
CRA	Application	Customer Request Application
SPS	Application	Cloud Provisioning Portal (Why SPS I don’t know)
Q	Application	Application that manage, track your quote, contract and approvals
CPQ	Application	Think this is a spelling mistake and should be CRA
ABE	Process	Accelerated Buying Experience
SAR	Document	Service Activation Request

2.3 FB180 INFINITY LOOP



3 PHASE 150 - FIRST STORE SUCCESS

3.1 APPLICABLE TIERS



3.3 ORACLE OBJECTIVES

Oracle Consulting’s objective is to excel at meeting our customer’s business needs by having best in class consulting teams led by seasoned management teams, portfolio managers, and project managers. These teams thrive on implementing and deploying best in class Products around the world. Our goals’ are for successful implementations

delivered and lead by consultants whom are trusted advisors. The goal is for these project deliveries to lead to happy and referential customers.

3.3 FBGBU OBJECTIVES

Give customer the best possible Customer journey in delivering a 100% accurate DB build – on Target.

- Full End to End Testing Plans
- Solution Ready for Go-Live & Training
- All integration touch points complete and tested

3.4 FBGBU PROCESS FLOW

- Create Test Plans
- Payment partner Certification and Planning
- Updated Customer Facing Documentation
- Readiness for Live
- Post Live Training Plans
- Production Ready System Sign Off

3.5 PHASE SLAs & KPIs

Solution Integration

- 100% of In-scope Identified Integrations Delivered & Tested

3.6 OUTPUT CHECKLIST

Below list's the key outputs as a checklist that would be required to be completed within this phase:

- SIT (System Integration Tests)
- Prepare UAT (User Acceptance Testing)
- Release Management for Customisations or Integrations
- Third Party Solutions Build
- Production Ready System

3.7 USEFUL LINKS

Below list's the links to the application portal described in this phase as well as some useful links to knowledge based collateral that may help you:



- TBC

3.8 TRAINING

- [Oracle PMO Training and Accreditation](#)
- Links and documents relevant to this section